

This is to certify the below employees are currently associated with Infinity Hospitality Services.

Name	Title	Qualification	Total Experience	Experience with Infinity Hospitality Services
Nirmala Lilly	CEO	MA English	25 years	4 years
Savitha S Kamath	Tour Manager	Travel & Tourism Vocational Higher Secondary	18 Years	3 months
Priyanka Varma	Sales Executive	MBA in Travel & Tourism, BA	2 Years	4 months

PLACE: KOCHI

DATE: 15th Dec, 2019



FACULTY OF ARTS

*The Senate of the University of Kerala hereby makes known that **Priyanka H. Varma** has been admitted to the Degree of Bachelor of Arts, she having been certified by duly appointed Examiners to be qualified to receive the same, and having been by them placed after passing the prescribed Examinations, in the **B** Grade for the Career Related First Degree Programme in **English and Communicative English** under the Choice Based Credit and Semester system held in **April 2014** .*



Given under the seal of the University

University Buildings

Thiruvananthapuram March 18, 2017



Vice Chancellor

0470736

SL. No. 32890



PONDICHERRY UNIVERSITY

KALAPET
PUDUCHERRY - 605 014.

PROVISIONAL CERTIFICATE

CENTRE	REGISTER No.
PU	14383036

FOLIO No.

PG16N2769

THIS IS TO CERTIFY THAT **PRIYANKA H VARMA**
HAS QUALIFIED FOR THE **DEGREE OF MASTER OF BUSINESS ADMINISTRATION
IN TOURISM**
HE/SHE HAVING PASSED THE **ABOVE SAID DEGREE EXAMINATION**
HELD IN **NOVEMBER 2016** AND PLACED IN **FIRST CLASS**
WITH CUMULATIVE GRADE POINT AVERAGE OF 6.33 OUT OF 10.

THIS UNIVERSITY PLACES NO RESTRICTION ON THE STUDENT FROM MIGRATING TO OTHER UNIVERSITIES



OFFICE SEAL

ESTABLISHED BY ACT OF
PARLIAMENT 63 OF 1985

DATE

09/05/2017

Controller of Examinations

Personal Profile

Name	– Savitha S Kamath
Date of Birth	– 28/01/1979
Sex	– Female
Marital Status	– Married
Religion	– Hindu
Language Known	– Malayalam, English, Hindi, & Konkani
Address	4 A Ac City , South Janatha Road, Palarivattom
Qualification	– BA English Literature -2 years course - Travel & Tourism – Vocational Higher Secondary
Technical Qualification	Diploma in Computer Application – Don Bosco Vaduthala

Experience

- 6 months Training - Air Maldives
- 2 years worked as Counter Staff - National Travels – GSA – Balkan Bulgarian Airlines, Aerofloat.
- 4 years worked as Receptionist – Sabari Group
- 2 years worked as Senior Tour Executive – Dreamland Tour & Travels
- 10 years worked as Tour Manager – Le Tourister

Serial VE No 28558



GOVERNMENT OF KERALA

STATE BOARD OF VOCATIONAL
HIGHER SECONDARY EXAMINATIONS

CERTIFICATE

Register No. 8494.

Shri/Smt. SAVITHA. S. KAMATH

(Name)

is awarded the Certificate in Vocational Higher Secondary
Course in TRAVEL AND TOURISM

(Name of Course) he/she having completed the prescribed
course of study of two years and having passed the Final
Examination held in March 1995

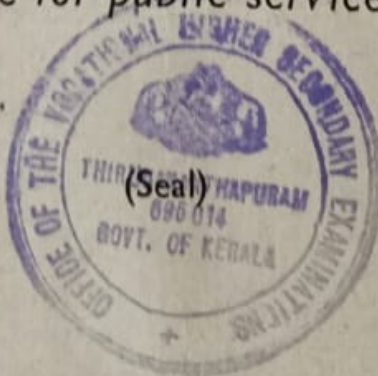
(Month and Year). He/She is placed in First Class.

He/She is eligible for public service only.

Thiruvananthapuram,

Date : 30.6.1995.

Savitha
Candidate's Signature



Sejimal
SECRETARY.



PRIYANKA H VARMA

Travel & Tourism

Address : Ananthapuram palace, Haripad P.O
Alappuzha, Kerala - 690548



+91 - 7034843332



priyavrm1567@gmail.com

Experience

04.2019 - Current

Tour Coordinator

Moonstone Holidays Pvt LTD, Kdavandra, Ernakulam

Itinerary preparation

Followups with the customers

Accompany guests on the excursion as the company representative

Sales Executive

Mahindra Holidays & Resorts, Poovar, Trivandrum

Attend to guests courteously and deal promptly with their requests and queries.

Regular followups with the guests.

Handling guest complaints and concerns in an efficient and timely manner.

Coordinating and multi-tasking job duties in a busy environment.

Establishing trust with customers through out the stay.

12.2016 - 12.2017

Program Executive

ASAP School Of Higher Education

Scheduling, coordinating and arranging classes for ASAP.

Assisting program managers for conducting allotments and placement drives.

Evaluating and analyzing performance of students and report them to managers.

Consistently follow up with schedules and rearrange programs according to it.

Education

2014 / 2016

Pondichery Central University, Pondichery

MBA in Travel and Tourism

2011 / 2014

SD College Alappuzha, Kerala University

Bachelor of Arts in Communicative English

2009 / 2011

NSS Higher Secondary School Haripad - Alappuzha

Higher Secondary Commerce Group

2008 / 2009

Govt. Girls Higher Secondary School Haripad, Alappuzha

SSLC

Projects

Destination Safety Study at Muhamma - Kerala State RT Mission

The Field Level Challenges in Implementing ASAP (SDC Specific Study)

A Study on Experiential Tourism Avenues in Alleppey

The Dynamics of Distribution Management at YATRA, Kochi

Certifications

RT Mission Kerala

Resource person training, Responsible Tourism Kerala

ASAP Certification

Addition Skill Accusition Program of Kerala Govt

NCC

National Cadet Corps Certified by A grade

About me

An MBA holder in Travel and Tourism with experience in skill development and hospitality sector. Dependable and organized team player with the ability to communicate effectively and efficiently. Skilled at building relationships with employees across all levels of an organization. Dynamic and motivated professional with a proven record of generating and building relationships, managing projects from concept to completion, and coaching individuals to success. Skilled in building cross-functional teams, demonstrating exceptional communication skills, and making critical decisions during challenges. Adaptable and transformational leader with an ability to work independently, creating effective presentations, and developing opportunities that further establish organizational goals.

Skills

- Communication
- Creativity
- Team Facilitator
- Adaptability
- Diplomacy
- Smart work
- Self Motivated
- Passionate

Languages Known

- English
- Malayalam
- Hindi

Interests

- Airport Operations
- Training and Development
- Business Planning
- Sales & Marketing
- Operations
- Customer Handling

Reference

Dr. Bindu Nair

Assistant Professor , English Department
SD College, Alappuzha
Contact: 9847268208



Nirmala Lilly – A Brief

Profile

Currently the CEO Infinity Hospitality Service, focusing on Tourism, Consultancy and Training. Has 25 Years of experience in the hospitality industry including all the key positions such as Sr. General Manager, General Manager, Corporate Sales & Marketing Manager, Banqueting Reservations and Front Office

Certified Independent Women Director, External Member of ICC of Muthoot Fin Corporation, Kochi, Chairperson ISTD

The Taj Group of Hotels, the Wonderla Group, Flora Airport Hotel and the Ramada Resort and Riviera Suites, are some of the business names she contributed to immensely, responsible for key areas as a business head responsible for profitability and customer delight of business in different areas.

The longest journey in the Hospitality and Tourism sector began when I joined Taj Group of hotels in 1989. Positions held as the Manager Banquets - Conference Co-ordination and Sr. Sales Manager, in the 18 years that she spent with the Taj Group.

Member of various boards with National, and International organisations and recognitions:

- Chairperson ISTD(Indian Society for Training and Development NGO
- National Council Member of ISTD
- Chairperson ALL India Tourism
- Chairperson Memorial Lecture Kerala Management Association
- Secretary SKAL International
- Member of IOD Institute of Directors

- Management Committee Member of KCCI (Kerala Chamber of Commerce and Industry Ladies Forum)
- Past Lt. Governor Marketing of Toastmasters International
- DTM (Twice) (Distinguished Toastmaster) - the highest degree in Toastmasters
- Life Member of YMCA
- Past Chairperson and current Mentor of ALL (All Ladies League) NGO

❖ ICC (Internal Complaint committee)



- Past Member of ICC (Internal Committee Member, Wonderla)
- Currently External Member of Muthoot Fin ,Corporation Kochi
- Conducted many workshops in Many corporates on soft skills, Professional Etiquette, Sexual Harassment in the work Place and POSH ACT 2013
- ICC Training conducted a few companies for reference Muthoot Fin, Health & Glow, Wonderla group, Sharebroke, CMS **InnoServ Solutions Pvt.Ltd.**etc.
- Conducted workshops in various organisations for Soft Skill, Etiquette and Manners, counselling and Leadership Trainings. Having a panel of trainers

❖ Education

A Post Graduate in Sociology, & Public Relations (PGDPR) and MBA (Sales and Marketing) M A English Lt

Won many awards such as Woman of Excellence, Best Area Governor and many more

Nirmala Lilly

CEO

Infinitykerala.com, Cochin, India

lilly.nirmala@gmail.com M: 91 99475 61264 / 04842302452

LinkedIn/ Facebook: Nirmala Lilly

0122089

No. R



इन्दिरा गाँधी राष्ट्रीय मुक्त विश्वविद्यालय
INDIRA GANDHI NATIONAL OPEN UNIVERSITY

STUDENT EVALUATION DIVISION
Maidan Garhi, New Delhi - 110 068

PROVISIONAL CERTIFICATE

5760

This is to certify that NIRMALA L

(Enrolment No. 165569508

) has successfully completed the

MASTER OF ARTS (ENGLISH)

in the examination held in DECEMBER-2018

The grade card/statement of marks

indicating details of grades/marks has already been issued to the student.

Date : 01/03/2019

(Valid till the original is issued at the next Convocation)

Registrar (SED)