

Iris Holidays – Education Qualifications

| Sl.No | Name | Designation | Education and qualification | Joining Date Iris Holidays |
|--------------|-----------------|-------------------------|--|-----------------------------------|
| 1 | George Joseph | Head- Consumer Business | BA Hotel management & 3 years of Tourism Business Experience | 01-08-2012 |
| 2 | Vijeesh | Senior Executive | VHSC | 01-10-2017 |
| 3 | Niranjana Das | Senior Executive | B.com & PGDCA ,IATA | 18-12-2015 |
| 4 | Arun Dev | Asst manager | B.com & 2 Years of VISA, Ticketing Experience | 17-05-2016 |
| 5 | Shiji Sujith | Asst manager | B.Tech , MBA | 01-07-2016 |
| 6 | Saranya Prakash | Asst manager | MBA (Marketing) | 01-07-2016 |
| 7 | Thomas | Manager - Finance | B.A (History) | 01-06-2017 |
| | | | | |

Diploma

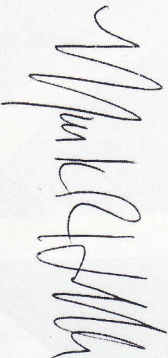
awarded to

Niranjana Das

who passed

IATA/UFTAA FOUNDATION & EBT COURSE

Montreal, September 2005



Mark Hubble, Senior Vice President
Marketing and Commercial Services



IATA Training & Development Institute
KNOWLEDGE • EXPERIENCE • NETWORKING • SKILLS • RESULTS



Nicoll Chomé, Deputy CEO
United Federation of Travel
Agents' Associations





Munnar Hights
Resorts

2nd Mile, Pallivassal, Chithrapuram P.O., Munnar.


To Whom It May Concern

**This is to certify that Mr: GEORGE JOSEPH (Son of Mr:K . C .JOSEPH ,
Kochery House , Koovappadam , Kochi -682002) Has been employed in
MUNNAR HIGHTS RESORTS as an Resorts Manager &Reservation Manager
With effect from 04-04-2004 to02-03-2006 . .**

**Throughout his career he has been very conscientious, hardworking
And sincere in hospitality industry . Also in package tour operations (domestic &
International)he is doing perfectly . His Excellency made our organization as
Reputed one .**

We wish him for a bright feature in his entire career .

For MUNNAR HIGHTS RESORTS



Managing Director



Dream Catcher Resorts

Palolem Beach (East) Goa - 13

30TH December 2001

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. **George Joseph**, S/o. Late K.C. Joseph, Kochery House, Cochin, has work in our group as a Front Office In-charge in the period of 1999 – 2001.

We found him very sincere, hardworking and keeping punctuality in his duty time always. His Excellency made our company as reputed. We wish him for a bright future in his entire life.



For DREAM CATCHER RESORTS

THE MANAGING DIRECTOR
DREAM CATCHER RESORTS

30-12-01

email : dream_volter67.yahoo.com

April 15, 2016

TO WHOMSOEVER IT MAY CONCERN

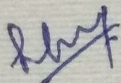
This is to certify that **Mr. Arun Dev M** has been working with us as Head of Documentation Cum Consultant with effect from 15th June, 2014 to 13th April, 2016 as full time.

During this period, his services were found to be satisfactory in carrying out the job duties, his responsibilities include the following:

- Assign, Monitor and provide the immigration documentation works to junior executives
- Handling Customer queries and maintaining all kinds of Customer support
- Check and ensure that all Customer Care Executives are well informed and have up-to-date information so that they can best service the customer
- Filling out different kind of forms using MS Word, PDF and online
- Follow up to ensure that appropriate action has been taken on customer requests and complaints
- Verifies entered customer and account data by reviewing, correcting, deleting, or reentering data; combining data from both systems when account information is incomplete; purging files to eliminate duplication of data
- Enter the required data of client's on computer in type quickly and accurately
- Coordinates with Dubai and Canada branch over through Skype, Yahoo and E-mail
- Informing the work status to Managing Director on the day to day basis
- Arranging meeting with potential clients, provides accurate information about visa processing

He is very sincere and discharges his responsibilities very efficiently and to our full satisfaction. We wish him all the best in his future endeavors.

For Aries International



Subramanian M Iyer
Manager – Finance & Administration
Mob: 9562221674
Email: acccok@ariesintl.net

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