

To

02-05-2019

The Director,
Department of Tourism,
Govt of Kerala, Thiruvananthapuram

Sub: Kerala.com Travel Division, Worldviewer Dot Com (India) Pvt Ltd - Accreditation
as an Inbound Tour Operator

In March 2019 we have applied online for renewal of accreditation of our firm as an Inbound Tour operator. We also remitted the required fee of Rs.6500/-.

For the above the comments you have written is as follows:

"please upload the Government of India approval certificate . You have uploaded a letter giving extension provided you give certain documents . So please upload the correct Govt of India Approval certificate "

For this we would like to give the following clarification:

Our firm had got approval as an Inbound Tour Operator (ITO) from Tourism Dept Govt of India for a period of five years from 2009 to 2014. In 2014 our application for extension was approved by Tourism dept Govt of India for a further period of five years from 25-6-2014 to 24-6-2019. This order was received from India Tourism Southern Region Chennai. In 2009 and 2014 we have received this letter type order and we have not received any certificate.


We contacted India Tourism Chennai office and contacted Mr. Narendran. He said usually they are not issuing any certificate. He also clarified that the present approval as an ITO will end in June 2019 and when the approval is being extended they will try to give a certificate.

We also would like to inform that in 2017 you have given accreditation to our firm with the same order No. Indtour/Chn/KER/ITO/2014/(03) dt. 25-7-2014.

Under the above circumstance we request you to approve our application at the earliest.

Thanking you

Yours faithfully



SIBY GEORGE
MANAGING DIRECTOR

