



GOVERNMENT OF KERALA

Abstract

Tourism Department – COVID-19 pandemic – Domestic tourists – visit to Kerala - Approved - Orders issued.

TOURISM (C) DEPARTMENT

G.O.(Rt) No. 319/2020/TSM

Dated, Thiruvananthapuram 10.10.2020.

- Read :
- 1) SOPs dated 4.6.2020 of Ministry of Health and Family Welfare, Government of India on preventive measures in Restaurants and Hotels & Other Hospitality units to contain spread of COVID-19.
 - 2) Order No. 40-3/2020-DM-I(A) dated 29.8.2020 of Ministry of Home Affairs, Government of India.
 - 3) Letter No. P4-8065/2020 dated 04.09.2020 from the Director, Department of Tourism.
 - 4) Order No. 40-3/2020-DM-I(A) dated 30.9.2020 of Ministry of Home Affairs, Government of India.

ORDER

As the travel restrictions due to COVID-19 pandemic are into the 7th month, tourism industry is passing through an unprecedented crisis with no business and income for the last six months. The people dependent on tourism for their livelihood are finding it difficult to make ends meet. As the livelihood of those dependent on tourism is affected, it is very essential to reopen tourism in Kerala and allow tourists to visit Kerala. Moreover, as per the order read as 2nd and 4th papers above, tourism does not come under the prohibited category. As per the letter read as 3rd paper above, Director of Tourism has proposed to Government to open the tourism destinations in Kerala in a phased manner.

2) Government have examined the matter in detail and are pleased to allow domestic tourists to visit Kerala from the date of issue of this order subject to the Guidelines of Ministry of Home Affairs (MHA) , SOPs by Ministry of Health & Family Welfare (MoHFW), Operational Recommendations by Ministry of Tourism, Guidelines for domestic travel by Ministry of Health & Family Welfare and as per the guidelines issued by Health and Family Welfare Department, Government of Kerala. The domestic tourists visiting Kerala shall observe the following guidelines:

1. The domestic tourists who visit Kerala for short trips (less than 7 days) are exempted from quarantine.
2. All domestic tourists should register in COVID Jagratha portal.

<https://covid19jagratha.kerala.nic.in/home/>. General Administration Department to include tourism short trips (7 days) in Covid19jagratha Portal for all tourists.

3. If for any reason, the tourists plan to extend their stay for more than 7 days in Kerala, they may undergo test at cost on 7th day from ICMR/State Government approved

Laboratories and follow all the COVID 19 health advisories. They must remain in paid quarantine till the test results.

4. Avoid travel if symptomatic.

5. Maintain social distancing of 2 meters from everybody throughout their stay in the State and carry sanitizers while traveling.

6. Put on Face Masks throughout.

7. Stay away from elderly and people with morbidity. Persons above 65 years of age, persons with morbidities, pregnant women and children below the age of 10 years are advised to take extra precautions as per MHA guidelines.

8. Practice hand hygiene at least every half an hour and before and after touching frequently touched surfaces.

9. Avoid visiting public places / congregations other than the planned purpose of visit and avoid public transport.

10. All tourists should pre book their stay in hotel.

11. Tourists to have a pre-arranged specific itinerary for the visit.

12. Encourage online purchase of entry tickets to National Parks/Wildlife sanctuaries, monuments, etc.

13. Allotted time slots by any facility/tourist attraction/activity should be followed by all tourists for the convenience of service providers and other tourists.

14. Tourists should avoid handling cash as much as possible. Payments may be done through digital modes.

15. Do self-symptom surveillance during their stay in State (Fever, cough, sore throat, diarrhoea, loss of smell/taste, fatigue (for smell test-smell coffee and look for alteration in perception of smell)) and contact DISHA 1056 if they develop symptoms and follow health advisory.

16. Anybody who develop any of the above-mentioned symptoms (even if mild) to remain in strict isolation.

17. The domestic tourists who visit the State for more than 7 days have to produce a COVID negative certificate (RTPCR test/Rapid Antigen test within 48 hrs prior to arrival from ICMR/State Government approved laboratory) or undergo Rapid Antigen Test/RTPCR Test at cost on arrival in the State from ICMR/State Government approved laboratories and test negative.

18. The domestic tourists who visit the State for more than 7 days and have not produced the test results of COVID testing within 48 hours prior to the entry or not tested after the entry in Kerala shall undergo 7 days quarantine and can be tested on the 7th day after arrival and if tested negative, further quarantine of 7 days is optional and not mandatory, since 14 days quarantine is desirable as per Health protocol.

Those who don't get tested on the 7th day would be advised to continue on quarantine for the remaining 7 days and complete a total of 14 days in quarantine.

(By Order of the Governor)
DR. VISHWAS MEHTA
CHIEF SECRETARY

To

The Director, Department of Tourism, Park View, Thiruvananthapuram.

The Principal Accountant General (A&E) Kerala, Thiruvananthapuram.

The Accountant General (Audit-I & Audit-II) Kerala, Thiruvananthapuram.

Health & Family Welfare Department.

Home Department.

Information & Public Relations (Web & New Media) Department

(For publishing in the Government Website).

Stock File / Office Copy.

Copy to :-

Private Secretary to Chief Minister

Private Secretary to Minister (Tourism)

Special Secretary to Chief Secretary

Personal Assistant to Secretary (Tourism)

Confidential Assistant to Additional Secretary (Tourism)

Forwarded /By order,



Section Officer.

ANNEXURE

Department of Tourism, Government of Kerala

General Guidelines for the precautionary steps prior to the opening of tourist destinations are as follows:

A. Destinations which don't have controlled access **(Beaches, Walkways, Open areas etc)**

1. Officials to be deployed at the designated entry points and they must be equipped with thermal check, sanitizers, hand wash facility etc.
2. Should have display boards with do's and don'ts for COVID-19 protocol.
3. Provision for sanitation spray facilities at regular intervals on the walkways, hand rails, seating, shelters ecto be done.
4. Floor marking circles- showing social distancing indication, minimum 2 meters, at walkways, seating area, shops, etc may be done to the extent possible.
5. Tourism police service shall be used if necessary to help the Kudumbashree /life guards on duty at destinations.
6. Special cleaning drive shall be ensured for toilets and restrooms at regular intervals.
7. A register to be maintained at all entry points for collection of visitor name, native place, and contact number, specifying visiting time and date.

B. Destinations which are having controlled access - by DTPCs/DoT/Others
(Parks/Museums)

1. Online ticket entry/SMS booking to the extent possible may be explored at all gated entry.
2. Should have display boards with do's and don'ts for COVID-19 protocol.
3. Parking facility at destination parking areas shall be limited to maximum 1 hr only.
4. The Deputy Director/Secretary, DTPC to be entrusted with the overall supervision of the destination so as to ensure strict, compliance of the COVID-19 visitor protocol.
5. Cleaning and fumigation to be done in all destinations at regular intervals.
6. Strict instructions should be given to street vendors in the destination to follow COVID-19 protocols.
7. A register to be maintained at all entry points for collection of visitor name, native place, and contact number, specifying visiting time and date.